

Frequently Asked Questions

Q. Where can I park?

Parking is easy – right next to Rochford Music Lounge. See the Rochford Music Lounge Parking Access map for directions.

Q. Are there disabled parking and facilities?

Yes, with ramp access into the venue. Please note that for disabled parking you must display the appropriate tag on your vehicle.

Q. Are Taxis available?

There are very few taxis available in the Yarra Valley. Please call Yarra Valley Taxis for information on 5962 4722. Alternatively, you may arrange your own Uber ride to and from Rochford Music Lounge.

Q. Can I bring the kids?

Yes, however check with the specific concert details as parental discretion and guidance is recommended on whether the particular entertainment is suitable for your children. Children under the age of 16 may enter free with a parent or guardian and must be supervised at all times.

Q. What can't I bring?

Strictly NO BYO alcohol or soft drinks or food. Rochford Music Lounge is a fully licensed event. NO drugs or controlled substances.

Rochford Wines will not take any responsibility for lost, damaged or stolen property.

Q. Will I be sat at a table? How does seating work?

Tables closest to the stage are allocated by best available at time of booking.

Dinner booking times are made at time of ticket purchase.

Q. Will there be food at the show?

Yes, your Rochford Music Lounge show ticket includes a 2-course meal at il Vigneto Pizzeria Yarra Valley which specialises in wood-fired pizzas and authentic Neapolitan cuisine.

Additional side dishes and dessert can be ordered on the night.

Q. What drinks are available?

Wine, beer (Heavy & Light), assorted spirits, water and soft drinks are available at all shows.

Please be aware the Rochford Wines adheres to Responsible Service of Alcohol guidelines.

Q. Are refunds available?

No. Once the ticket sale is processed the purchase is final. Refunds will only be offered to patrons if the entire show is cancelled or postponed before an event takes place. Please refer to Terms & Conditions.

Q. Will the program times or artists be likely to change?

Occasionally changes occur that are out of our control. Scheduled performance times and artist line-ups are subject to change. No refund will be offered in these circumstances. Please refer to Terms & Conditions.